

Appointment Reminders



LESSEN THE CHANCE OF YOUR CLIENTS MISSING THEIR APPOINTMENT AND COSTING YOU MONEY

Contact One Call Center can utilize our outbound expertise to call your clients directly and remind them of their scheduled appointments, events, or seminars. Through the use of our state of the art outbound dialing system we are able to upload your client names, contact numbers, and the dates and times of scheduled appointments.

From there one or more dedicated agents will call each and every name on your list to give them a friendly and courteous reminder of their upcoming appointment. Once contact is made and the reminder has been transmitted our software will mark the call as complete and take it out of the remaining call rotation. If no one answers the software will put the call back into rotation to be called again. This allows for accurate reporting on the progress of the completed reminders and those that are not "completed".

WHY NOT AUTOMATED REMINDERS?

Obviously automated reminders are a lot less warm and personal than a live agent. The use of live agent reminders is going to cost more given the labor needed but, companies who use live call reminders are willing to incur the extra cost to insure a more professional and personal touch. This in turn conveys their dedication and support to their clients. Plus live agent reminders allow you to make adjustments to your list in real time. Whether some appointment reminders were accidentally overlooked or appointments had already been cancelled, Contact One has the ability to manipulate the database in real time to insure that your list is as accurate as possible.

Call Contact One today and let us custom design and price an appointment reminder service for you!

Toll Free: 888-237-4259



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